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# Issame Chennoufi

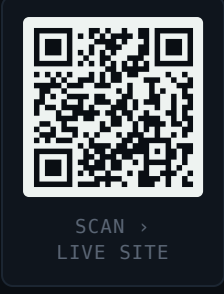
IT Specialist Technician – Security Systems & Network Support



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Client-focused IT technician and technical-sales specialist with 3+ years deploying security systems and delivering tailored technology solutions. Proven track record advising clients, installing and configuring advanced surveillance systems, and supporting networks and servers. Driven by innovation, with strong communication, analytical, and problem-solving skills.

|          |                                                                                |
|----------|--------------------------------------------------------------------------------|
| EMAIL    | <a href="mailto:issamechannoufijob@gmail.com">issamechannoufijob@gmail.com</a> |
| LINKEDIN | <a href="#">/in/issame-chennoufi-312968168</a>                                 |
| SITE     | <a href="http://cv.blackghost115.xyz">cv.blackghost115.xyz</a>                 |
| BASE     | Algiers, Algeria                                                               |



SCAN >  
LIVE SITE

EXPERIENCE LOG

5 ENTRIES

- IT Specialist Technician

08/2025 – 06/2026

Smooth Technology SARL · Algiers, Algeria

> Install, configure, and integrate complete security systems (CCTV cameras, NVR/XVR, IP intercoms, alarm systems).

> Commission and test surveillance and access-control equipment.

> Ensure system performance, network compatibility, and adherence to cybersecurity best practices.

> Provide on-site and remote technical support, from diagnostics to resolution.

> Train end users on system operation and maintenance.

> Update firmware and evolve systems across hardware and software.

> Collaborate with sales and project teams to design scalable solutions.

> Document system architectures, IP schemas, and configurations.
- Technical Sales & Support Specialist

10/2024 – 08/2025

Erul Zakaria Tech · Algiers, Algeria

> Analyzed client needs and recommended tailored solutions (CCTV, NVR/XVR, intercoms, alarms).

> Delivered product demonstrations, highlighting advanced features.

> Carried out full installation of security systems with user training.

> Provided technical support and system upgrades to improve performance and reliability.

> Collaborated with sales teams to design custom solutions.
- IT Technician Apprentice

07/2023 – 10/2024

Ministry of Communication · Algiers, Algeria

> Diagnosed and resolved hardware and software faults.

> Installed and configured secure network infrastructure.

> Performed preventive maintenance and system audits.

> Wrote clear, structured technical documentation.

> Deployed IT solutions to improve operational performance.
- IT Support Apprentice

10/2021 – 04/2023

E.P.T.P Alger · Algiers, Algeria

> Ran live product demonstrations and promoted advanced solutions.

> Carried out full installation of security systems with user training.

> Delivered responsive technical support and system optimization.

> Designed custom solutions alongside sales teams.

> Diagnosed and resolved hardware and software faults.

> Installed and configured network infrastructure.

> Performed preventive maintenance and system audits.

> Managed IT equipment inventory and end-user support.

> Trained staff on tools and IT best practices; contributed to process improvements.

CORE COMPETENCIES

- CCTV / NVR / XVR Systems

IP Intercoms & Alarm Systems

Access Control Systems

Network Infrastructure
- On-site & Remote Technical Support

Firmware & System Upgrades

Client Consulting & Solution Design

Technical Documentation
- Preventive Maintenance & Audits

End-User Training

EDUCATION

- IT Systems Technician

01/2023 – 01/2024

CFPA — Vocational Training Center, Algiers
- IT Operator

01/2021 – 01/2023

CFPA — Vocational Training Center, Algiers

LANGUAGES

- English
- Arabic
- French

